

7 ASPECTS TO A MEDICAL HOME

A medical home should be...



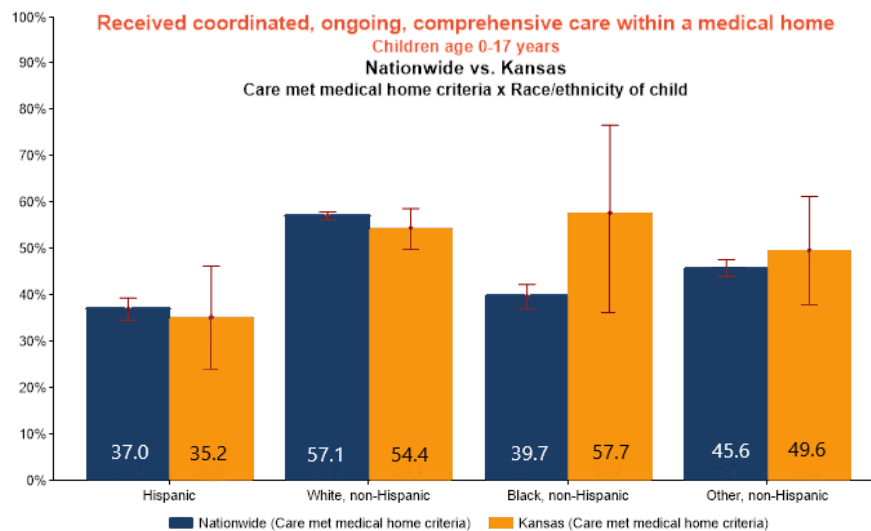
Culturally Effective

Each family and child's culture, language, beliefs, and traditions are recognized, valued, and respected.

Only 33% of Hispanic children and youth with special health care needs (CYSHCN) in the United States receive and have access to high quality primary care.

<https://medicalhomeinfo.aap.org/tools-resources/Documents/RI%20FactSheet.pdf#search=RI%20fact%20sheet>

"Being culturally effective provides me insight into the needs of the patients I care for." – Kansas Primary Care Provider



Tip for Families

- Speak up and ask questions.
- Write down questions and symptoms prior to the appointment and take with you.
- Make preventative care a priority.
- Learn about mental health.

Tip for Providers

- Educate staff on culture diversity.
- Avoid jargon and use words that exemplify trust and respect.
- Offer accessible resources in multiple formats and languages.
- Encourage team-based care, and when possible, include interpreters.
- Leave room for questions. Make sure families leave feeling valued and at home.

Is your organization culturally effective?

Take a self-assessment!

- For personnel providing primary health care services:
tinyurl.com/sa-primary
- For personnel providing services and supports to children with special health needs:
tinyurl.com/sa-cshn

Find more tips for clinicians and organizations at tinyurl.com/culturally-effective-tips

For more information: medicalhomeinfo.aap.org

